



heyTADANO





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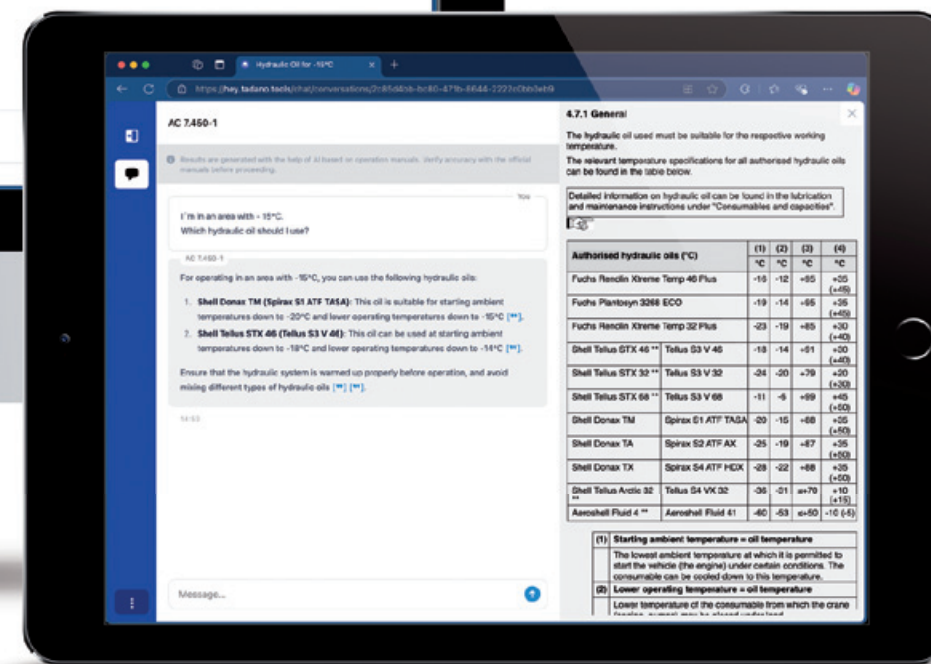
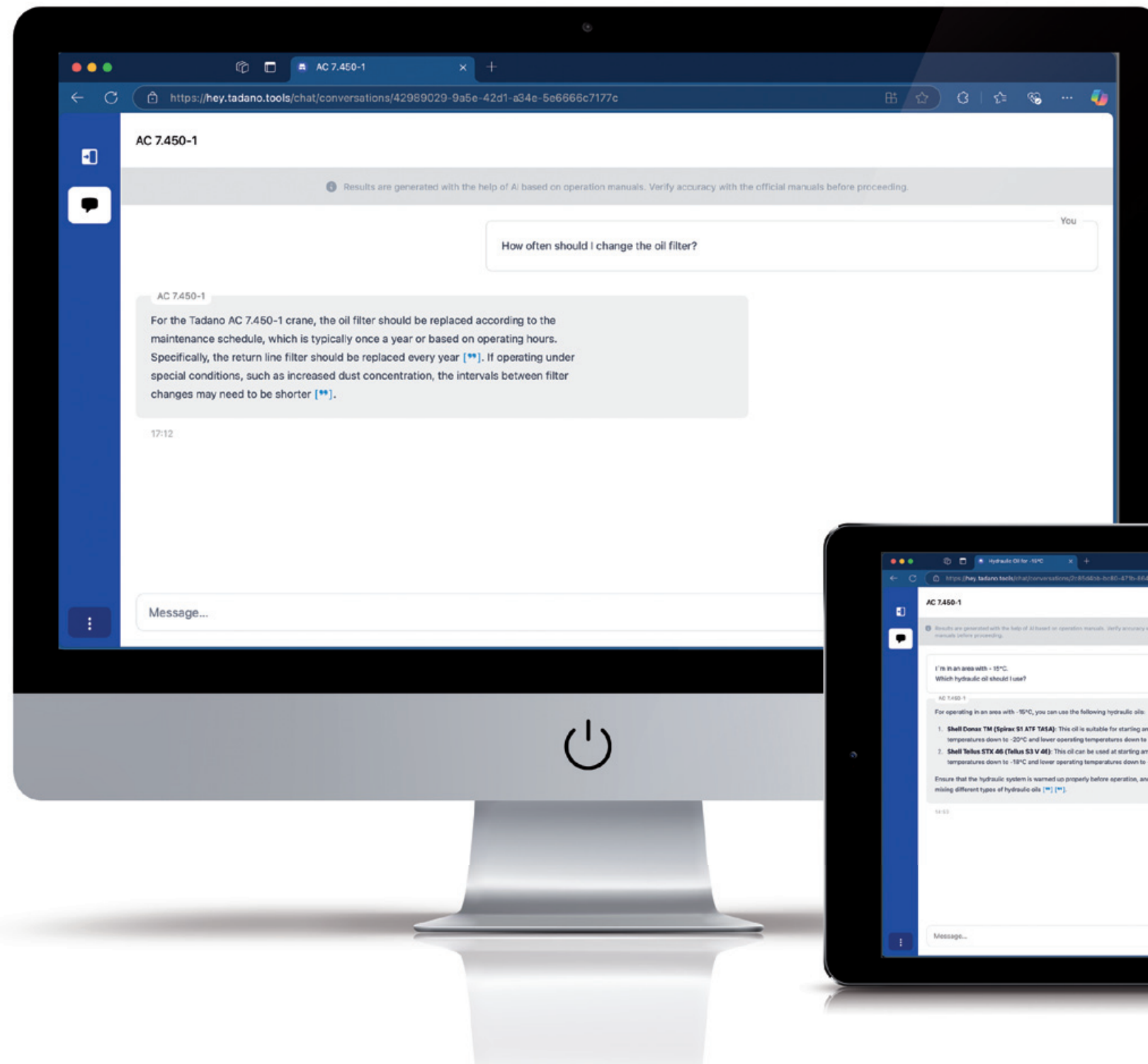
**LIFTING
SOLUTIONS
MEET....**



**INSTANT
ACCESS TO
TADANO
KNOWLEDGE.**

**ANYTIME.
ANYWHERE.**

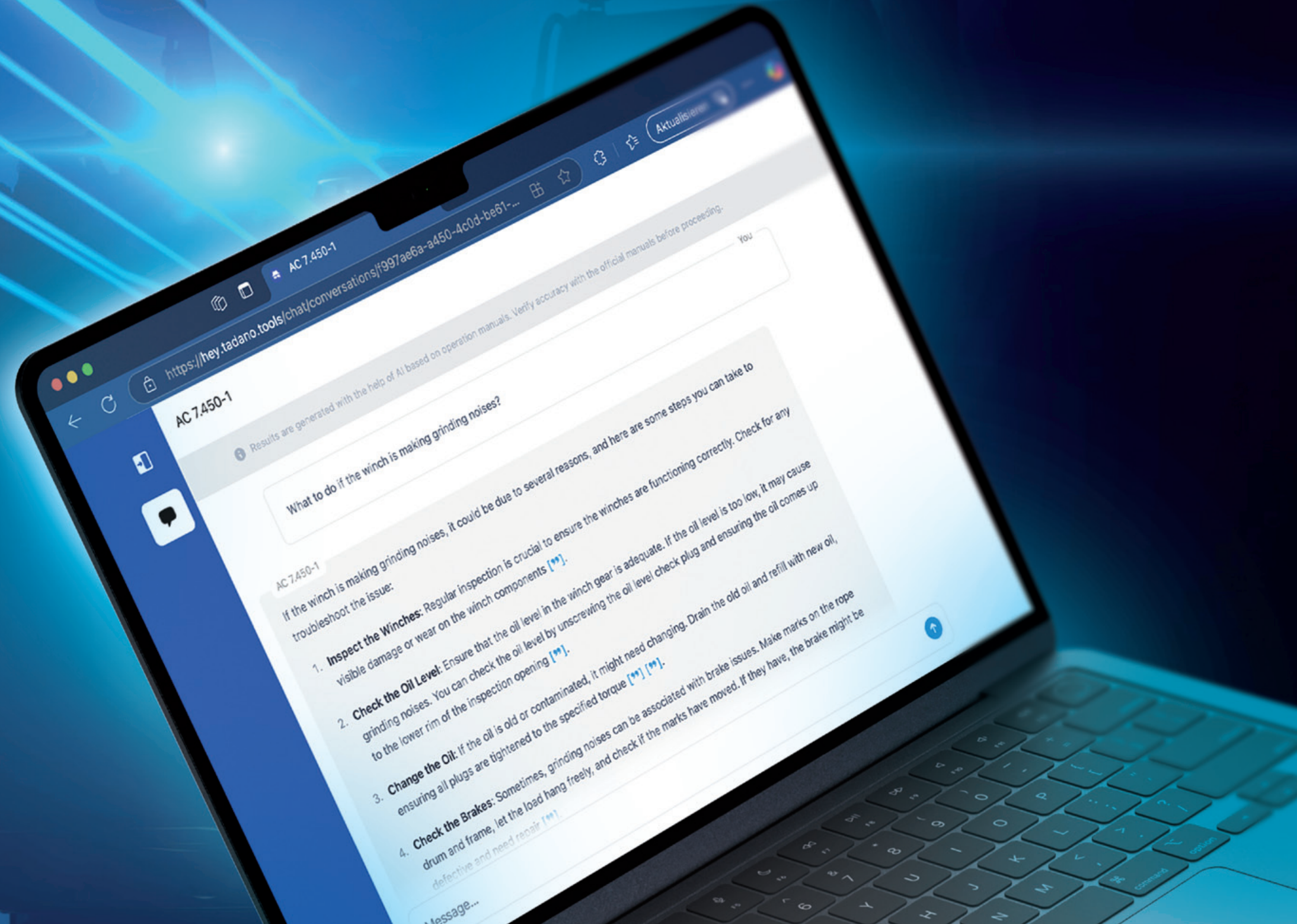




THE CHALLENGES: FINDING THE RIGHT INFORMATION QUICKLY.

On the job site, time is critical. Whether you need operating instructions, troubleshooting guidance, or general information about your Tadano equipment, searching for answers can be challenging.





AC 7.450-1

Results are generated with the help of AI based on operation manuals. Verify accuracy with the official manuals before proceeding.

What to do if the winch is making grinding noises?

AC 7.450-1

If the winch is making grinding noises, it could be due to several reasons, and here are some steps you can take to troubleshoot the issue:

1. **Inspect the Winches:** Regular inspection is crucial to ensure the winches are functioning correctly. Check for any visible damage or wear on the winch components [🔗].
2. **Check the Oil Level:** Ensure that the oil level in the winch gear is adequate. If the oil level is too low, it may cause grinding noises. You can check the oil level by unscrewing the oil level check plug and ensuring the oil comes up to the lower rim of the inspection opening [🔗].
3. **Change the Oil:** If the oil is old or contaminated, it might need changing. Drain the old oil and refill with new oil, ensuring all plugs are tightened to the specified torque [🔗] [🔗].
4. **Check the Brakes:** Sometimes, grinding noises can be associated with brake issues. Make marks on the rope drum and frame, let the load hang freely, and check if the marks have moved. If they have, the brake might be defective and need repair [🔗].

Message...

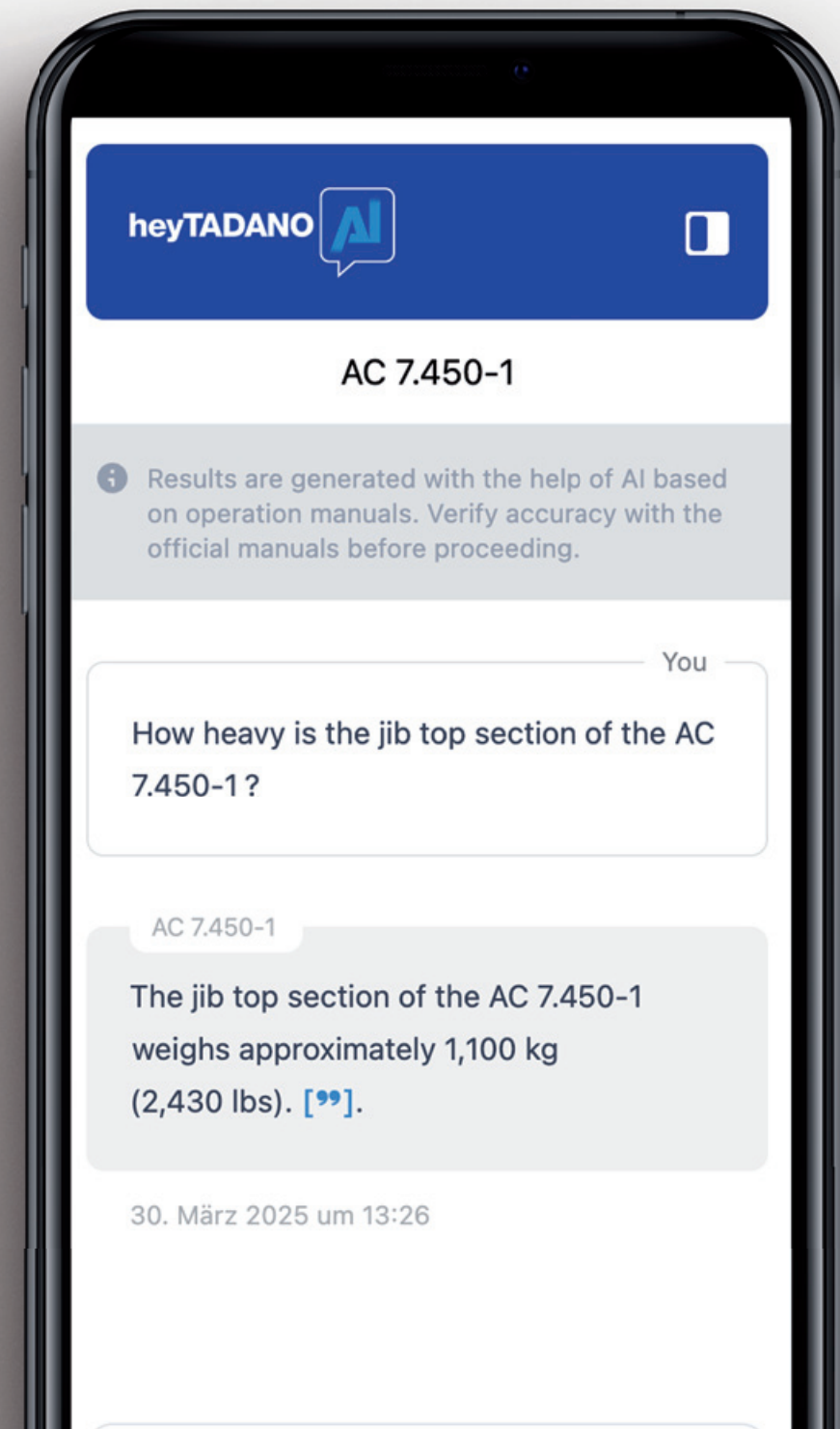
THE SOLUTION: heyTADANO.

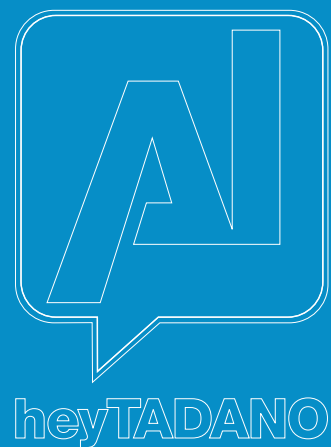


heyTADANO is an advanced AI-powered assistant designed specifically for Tadano lifting equipment. Built on a vast library of approved Tadano documentation, it delivers accurate, reliable answers instantly – without relying on external sources.

Instant, Centralized Information – Quickly find what you need, when you need it.

Accessible Anytime – Whether you're in the office or on a job site, heyTADANO is always available.





**YOUR
ANSWERS
IN ANY
LANGUAGE.**



heyTADANO understands and responds in over 50 languages,
ensuring clear communication no matter where you are.



KNOW- LEDGE AT YOUR FINGER- TIPS.

At Tadano, we believe that accessing critical information should be effortless. With heyTADANO, fleet owners, crane operators, and service teams have the knowledge they need – right when they need it.

Reaching
new heights



